



QUALITY POLICY

Ovako strives to be the leading supplier of advanced engineering steels in Europe. Our offer is based on reliable deliveries, unique strengths in application expertise, and superior quality.

To achieve these objectives, Ovako works in close partnership with its customers in order to understand their current and future requirements in terms of service and product quality.

Our ability to deliver on our customer promise is founded on stable and reliable processes. Ovako implements continuous improvement and monitoring in order to ensure excellence in all our processes. Each employee is responsible for the quality of their work and is encouraged to contribute to improvements in processes and quality.

This policy was approved by Ovako's board of directors on 10 February 2012.

A handwritten signature in blue ink, appearing to read "Marcus Hedblom", is centered on the page.

Marcus Hedblom
CEO and President